

All Friends



How can you book a ride with All Friends?

Visit www.allfriends.co/transfers to register and reserve a ride online.

Stay in touch!

You will receive a confirmation email from transportation@allfriends.co (be sure to check your bulk/spam folder). Please follow the instructions in the email to confirm your reservation. Keep your confirmation, which includes our toll-free number (1-888-959-8907) and instructions on what to do when you land.

What to do after you arrive

After you land, **get your luggage**, then **clear customs** and **go the designated meeting point**. Please keep in mind that this is not a taxi service, and we have to accommodate all students. You might have to wait at the meeting spot for the driver or other students to arrive. We do our best to ensure that you don't have to wait long and appreciate your understanding of this matter.

Where to find us

See below for the waiting points at specific airports; please make a note of the waiting spot for your arrival airport.

IAD Washington Dulles Int'l Airport (Washington, DC)

Starbucks in Arrivals Area

DCA Ronald Reagan Nat'l Airport (Washington, DC)

Starbucks on Ticketing Level

BWI Baltimore/Washington Int'l Airport (Baltimore)

Door 18 in Arrivals Terminal

JFK Int'l Airport (New York)

Terminal 1, Panini Express

EWB Newark Liberty Int'l Airport (New Jersey)

Terminal C, Dunkin' Donuts

ORF Norfolk Int'l Airport (Virginia)

Baggage Claim

ORD Chicago O'Hare Int'l Airport (Chicago)

International Flights: McDonald's

Domestic Flights: Baggage Claim

How to recognize our staff

Our driver will have an All Friends logo sign or All Friends logo t-shirt.

IMPORTANT: Make sure you depart with an All Friends staff member and not another transport provider (unless you have been notified beforehand that one of our partners will pick you up), as it is the only way we can guarantee your safety.

In trouble? Call us! It's free!

• **1-888-959-8907** - FREE number available 24/7

Once you arrive in the U.S. you can call us toll-free, and we will be happy to help you.